

Swimming Pool Visitor Rules

Purpose

These Swimming Pool Visitor Rules are based on the applicable legislation regarding the protection of life, health and property and their observance is necessary for the protection and safety of visitors to the Výstaviště Praha-Holešovice Swimming Pool (hereinafter also the VPH SP).

Extent of Validity

These Visitor Rules are intended to serve the purpose of complying with the applicable regulations, protecting the health and safety of visitors to the swimming pool at Výstaviště Praha-Holešovice. These Visitor Rules do not regulate the rights and obligations in relation to services and attractions provided (operated) on the premises of the swimming pool of Výstaviště Praha-Holešovice by third parties. The services and attractions provided (operated) in the premises of the VPH SP by third parties are not the responsibility of the operator and their use is at the customer's discretion. On the basis of a contract, third parties may be provided with premises or water area on the VPH SP premises (e.g., for the purpose of providing swimming training or other activities).

Responsibility

All staff are responsible for ensuring compliance with the Visitor Rules. By purchasing a season ticket or admission ticket, each visitor is subject to the provisions of these Visitor Rules and agrees to abide by them. Visitors to the VPH SP are obliged to familiarize themselves with these Visitor Rules, to comply with their provisions and to follow the instructions of the swimming pool staff. Failure to do so may result in expulsion without refund of admission fees. If visitors do not leave the swimming pool when asked to do so, the swimming pool staff may request the intervention of the Výstaviště security guard or the city police or the Police of the Czech Republic.

The subtenant shall ensure compliance with the Visitor Rules by all persons staying on the leased premises with their knowledge, including subcontractors. The subtenant shall be liable under the law for damage to persons and property caused to themselves and others by their employees, as well as the employees of their subcontractors, if the damage occurs as a result of a breach of statutory or contractual obligations on their part.

Terms and Abbreviations

OSH – Occupational Safety and Health

OR – Operating Rules

PQP OSH – Professionally Qualified Person in Risk Prevention and OSH

AP – Authorised Person

VPH SP– Výstaviště Praha-Holešovice Swimming Pool

Ensuring Safe Operation

1.1. Entrance to the swimming pool

- a) Entry to the swimming pool is only allowed with a duly paid entrance fee or pass with a valid chip or upon presentation of a valid subtenant card.

Pravidla Na Výstavišti

The sale of tickets and passes starts at the opening time of the swimming pool and ends one hour before the end of the opening hours. Visitors are required to check their returned change and visit time immediately after purchasing a ticket. Later claims will not be accepted.

- b) The entry time starts when the chip watch is read at the ticket office/at the turnstile and ends when the chip watch is read again at the ticket office/at the turnstile on departure.
If the entry time is exceeded, a fee will be charged according to the swimming pool price list.
- c) Children under 10 years of age or smaller than 140 cm are only allowed to enter when accompanied by a person over 18 years of age who shall be responsible for the child during the entire stay.
- d) When the swimming pool capacity of 42 persons is reached, the entrance is closed until other places are vacated by the departure of some visitors. In this case, entry will not be granted regardless of the season ticket or pass already purchased.
- e) In case of a loss of the chip watch, the visitor is obliged to pay a flat-rate compensation of CZK 500.
- f) The discounted admission fee applies to children from 2 to 15 years of age (upon presentation of a valid document with a photo, name and date of birth), students (upon presentation of a valid statement of studies or a valid student card, up to 26 years of age), holders of a TP, ZTP and ZTP/P disability special benefits card (upon presentation of a valid card), and seniors from 60 years of age (upon presentation of a valid ID).
- g) Children under 2 years of age and one person accompanying the holder of a TP, ZTP or ZTP/P disability special benefits card are admitted free of charge.
- h) The use of the lift/platform for purposes other than the transport of disabled or less mobile persons, in particular its overloading or inappropriate use for the transport of diving equipment and other cargo, is not allowed.

1.2. Operating instructions

- a) Before entering the swimming pool, visitors are obliged to use the toilet and showers for hygienic reasons, where they should wash themselves properly without bathing suits (and remove make-up) with soap and take a shower with clean water.
- b) For hygienic reasons, visitors are allowed to enter the swimming pool only in clean swimwear; in the case of non-swimming visitors (coaches, teachers, parents, etc.), entry to the swimming pool hall is allowed after changing into clean clothes (T-shirt + shorts) and slippers (any discrepancies can be resolved by showing the second garment to the lifeguard).
- c) For children under 3 years of age and disabled swimmers whose medical condition so requires, the use of water diapers or adequate swimwear (swimwear with tight elastics around the legs and waist) is mandatory.
- d) Visitors with long hair are obliged to tie it back with a tight hair clip (elastic band) or use a swimming cap.
- e) Each visitor is responsible for properly locking their personal belongings in their locker. Undressing, dressing, or placing clothing outside the designated locker room areas is prohibited. If personal belongings are left in the changing room area and in unlocked lockers and lost, the operator shall not be held responsible for these items. Backpacks, bulky bags and similar luggage and items are not allowed in the swimming pool hall.
- f) Visitors are responsible for any items brought into the swimming pool area. Visitors may deposit jewellery, money and other valuables in the valuables locker in the reception area. A refundable deposit of CZK 100 will be charged for the loan of the locker key.

Pravidla Na Výstavišti

- g) Visitors who are non-swimmers or who are imperfect swimmers are required to stay in the area designated for non-swimmers. The lifeguard is entitled to expel such visitors to the non-swimmer area in case of non-compliance with this rule.
- h) For their own safety, all visitors to the swimming pool shall obey the orders of the lifeguard.
- i) Visitors shall not damage the swimming pool facilities and shall conserve water, energy and hygiene products.
- j) Visitors are obliged, in their own interest, to move carefully on wet areas to prevent possible accidents, as the operator is not responsible for damage caused by their own carelessness, indiscipline and failure to comply with the Visitor Rules. The operator is not liable for injuries and accidents caused by visitors' own carelessness or failure to comply with the Visitor Rules.
- k) If swimming lanes are installed in the swimming pool, the designated area shall only be for conditioning swimming or rental as indicated by a sign.
- l) The swimming pool includes a summer sun deck. The terrace is open primarily during the summer months. Visitors must behave responsibly on the terrace. He/she may use sun loungers and umbrellas. They must not damage them. Visitors must not lean or sit on the edge of the terrace railing. When re-entering the swimming pool, the visitor must take a shower installed on the terrace and walk through a little pool to avoid bringing dirt into the swimming pool.
- m) Visitors are responsible for any damage or pollution caused by them to the swimming pool equipment or for the loss of borrowed items and are obliged to pay for the damage caused in accordance with the generally binding regulations.
A record of the damage will usually be made by the swimming pool operator. The amount of the damage will be quantified by the Výstaviště swimming pool operator and claimed against the responsible person within 30 days of the damage being caused.
- n) Items found on the premises of the swimming pool shall be turned in by the finder to the lifeguard or at the front desk where an entry will be made in the lost and found book.
- o) Visitors are obliged to observe the established opening hours. In the event of exceeding the time limit, which will be displayed at the exit turnstile based on the attached chip, the visitor will be charged for each minute over the time limit according to the price list. Visitors are obliged to leave the swimming pool hall area as instructed by the lifeguard no later than 15 minutes before the end of the opening hours and to leave the swimming pool area at the end of the opening hours.
- p) In case of emergency situations, the lifeguard has the right to stop swimming for the public and visitors are obliged to obey his/her order, leave the swimming pool hall immediately and leave the swimming pool area within 15 minutes.
- q) The operator reserves the right to close part or all of the swimming pool to the public. Information about this will be posted on the notice board in the swimming pool area.
- r) Visitors may make wishes and complaints regarding the operation or staff of the Výstaviště swimming pool in the Visitor Wish and Complaints Book at the reception desk.

1.3. Exclusion of a visitor from the swimming pool

- a) Visitors whose attendance is disruptive to good behaviour and decorum, and visitors who have a demonstrably disruptive effect on other people, the safety of operations, and the cleanliness of the swimming pool will be excluded from the swimming pool.
- b) Based on the Decree of the Ministry of Health No. 238/2011 Coll., children under 1 year of age are not entitled to enter the VPH SP.
- c) Intoxicated visitors (persons in a drunken state or under the influence of drugs) are not allowed to enter the swimming pool and are excluded from swimming, as well as

Pravidla Na Výstavišti

visitors who are affected by any disease that threatens the health of other visitors present in the swimming pool (skin rashes, warts, purulent wounds, intestinal disease carriers, visitors with conjunctivitis, and other transmissible infectious skin or hair diseases) and visitors who are insect-infested. In case of doubt, the visitor may be asked by the receptionist to provide a medical report.

- d) Visitors under quarantine and family or household members in which a transmissible disease has occurred and the patient is not isolated shall be denied admission.
- e) Visitors who fail to obey the instructions of authorized personnel of the operator may be excluded without refund of admission fees.
- f) Animals are prohibited from entering the VPH SP.

1.4. Prohibited activities on the premises of the Výstaviště Praha-Holešovice swimming pool

- a) It is forbidden to smoke, spit or otherwise pollute the swimming pool area, including the adjacent terraces, lobby, and buffet.
- b) It is forbidden to shout, whistle, run, make unnecessary noise, call for help without serious cause, dive on each other, knock other visitors into the pool, intentionally splash other visitors, or commit any nuisance that disturbs the order of the swimming pool by excessive noise or endangering personal safety.
- c) It is strictly forbidden to urinate into the water in the swimming pool area, spit, shave, rinse your mouth and nose in the water, use any ointments and creams before and during swimming, or pollute the water in any way.
- d) Washing laundry is prohibited in the pool.
- e) Soap, shampoo, and personal toiletries are allowed to be used by visitors only in the showers and toilets.
- f) Jumping into the pool is strictly prohibited! This also applies when renting part of the swimming pool when the public is present. Exceptions to this point are granted to visitors to the swimming pool in writing by the operator always for the current season.
- g) It is forbidden to bring bulky inflatable objects, diving goggles, snorkels, flippers, pucks, and balls (including tennis balls) into the pool. Only inflatable sleeves and rings for non-swimmers, swimming goggles and swimming belts are allowed. Exceptions to this point are granted in writing by the swimming pool operator always for the current season. All swimming and diving aids and equipment, if used in uncovered pools and natural waters, must be thoroughly cleaned, and washed before use in the swimming pool.
- h) It is forbidden to enter the pool with a pressure cylinder, in a wetsuit, etc., unless specific lanes are rented for the express purpose of diving.
- i) Sitting on and grabbing onto the buoys marking the swim lanes is prohibited. Sitting on the side steps (ventilation) in the swimming pool hall area is prohibited.
- j) It is forbidden to enter the swimming pool hall, locker rooms and showers wearing shoes except for clean slippers intended for transferring from the locker room to the swimming pool and back (any discrepancies will be resolved by showing the second pair of shoes to the receptionist).
- k) It is forbidden to take chewing gum, glass items, needles, pins, razor blades and all objects endangering the safety of visitors into the swimming pool area.
- l) Visitors are prohibited from entering areas and rooms reserved exclusively for the opposite sex and areas and rooms reserved exclusively for staff.
- m) It is forbidden to tamper with the electrical, heating, and other equipment controls in the swimming pool area.
- n) It is forbidden to eat food and drink alcoholic and other beverages in the changing rooms, showers, steam rooms, the pool hall, and other areas of the swimming pool except in designated areas.

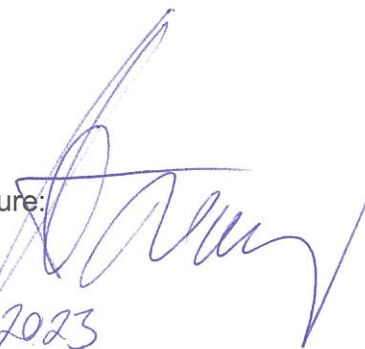
Pravidla Na Výstavišti

- o) It is forbidden to bring dogs or other animals into the swimming pool area. Exceptions to this point are granted in writing by the operator to visitors of the swimming pool always for the current season.
- p) It is forbidden to leave strollers, bicycles, scooters, electric and pedal children's vehicles, balance bicycles, etc. in the swimming pool area outside the designated areas.
- q) Visitors are prohibited from engaging in any commercial activity in the swimming pool area without the prior written consent of the operator.

Date:

30.11.2022

Stamp and signature:



Approved by:

Date:

30.11.2023

